Approved Technology Master Plan (TMP) Goals and Objectives

14 March 2012

Goals
Goals are specific areas where the application of technology has been identified as an essential part of achieving measurable and effective student learning outcomes as well as providing the technology necessary for people to effectively perform their jobs. Goals require current assessment and the establishment of objectives and strategies for meeting the identified objectives. The following are the goals identified for the VVC district:

Objectives

- **Student Access**: Provide access to learning opportunities and college support services through the use of technology.
- **Information Services (MIS)**: Maximize MIS services to meet current and future needs for student, faculty, and facility information.
- **Curriculum Instruction**: Increase the use of instructional technology in the curriculum classroom.
- **Professional Development**: Ensure the successful use of technology through the promotion of ongoing staff development for all employees.
- **Assessment and Planning**: Ensure efficient and effective use of technology and IT staff resources through planning.
- **Technical Support**: Provide high quality technology support for all instructional programs and administrative services.
- **Network Infrastructure and Services**: Leverage network resources and services to meet current and future technology and information needs.
- **Computer Labs**: Provide and support computer labs to meet student needs.
- **Equipment**: Provide technology equipment to meet the needs of VVC.
- **Community and Collaboration**: Promote a sense of community on campus through the use of technology.
- **Outreach**: Collaborate and share technological resources with the outside community
- **Policy and Procedure Guidelines**: Establish Policy and Procedure Guidelines
- **Standards**: Where applicable, demonstrate complicity with industry standards
- **Technology Convergence**: Establish guidelines for convergence of technology (ie. voice and data)
- **Technology Sustainability**: Establish guidelines, explore and develop innovative revenue streams, and develop processes for sustaining technology.

Assessment Methods

Will utilize a Quality Of Service metrics to be determined.