

COVID-19

Student Services Updates

<http://vvcforme.com/pubinfomktg/2020/03/09/victor-valley-college-coronavirus-covid-19-information/>

Victor Valley College has created a network of Student Success Centers — which offers free tutorials, workshops, and computer/resource access — to assist students in their academic development and success.

Face-to-Face Hours

Students who need to access a computer to complete VVC coursework should contact (760) 245-4271, ext. 2397 or 2793, or atcmall@vvc.edu to schedule an appointment.

Appointments will be made in two-hour increments Monday through Thursday 8 a.m. to 5 p.m. and Friday from 8 a.m. to 3 p.m.

Appointments are on a first-come, first-serve basis.

Phone-In Support

We are also available to support students by phone. This can include tutorials by phone.



During our hours of operation, contact the extensions for the Centers below for phone support:

- Advanced Technology Center: Monday through Thursday from 7:45 to 5 p.m. and Friday from 7:45 a.m. to 4 p.m. — (760) 245-4271, ext. 2397 or 2793.
- Achievement Center: Monday through Thursday from 10 a.m. to 7 p.m. and Friday from 10 a.m. to 5 p.m. — (760) 245-4271, ext. 2344

- Basic Skills Lab: Monday through Friday from 9 a.m. to 5 p.m. — (760) 245-4271, ext. 2595
- ESL Lab: Monday through Thursday from 9 a.m. to 5 p.m. and Friday from 9 a.m. to 3 p.m. (Closed from 12:30 p.m. to 1:30 p.m.) — (760) 245-4271, ext. 2597
- Math Success Center: Monday through Friday from 9 a.m. to 5:00 p.m. — (760) 245-4271, ext. 2941
- Communication Center: Monday through Thursday from 9 a.m. to 5 p.m. and Friday from 9 a.m. to 3 p.m. (Closed from 12:30 p.m. to 1:30 p.m.) — (760) 245-4271, ext. 2820
- Tutoring and Academic Support Center: Monday through Thursday from 9 a.m. to 5 p.m. and Friday from 9 a.m. to 3 p.m. — (760) 245-4271, ext. 2447
- Writing Center: Monday through Thursday from 9 a.m. to 5 p.m. and Friday from 9 a.m. to 3 p.m. — (760) 245-4271, ext. 2607

Online Tutoring Support

All tutoring normally conducted in the Athletics Center, Communication Center, Math Success Center, Tutoring and Academic Support Center, Veteran's Resource Center, and the Writing Center can now be accessed in Canvas through the Tutoring and Academic Support tab.

NetTutor

From algebra to zoology, students have free online tutoring support. NetTutor offers live tutoring on-demand, question drop-off, and writing feedback. Over 150 subjects are offered, including live tutoring for Math, Writing, and Student Success available 24 hours a day, every day of the year.



ConferZoom

Real-time tutorials and workshops in the Athletics Center, Communication Center, Math Success Center, Tutoring and Academic Support Center, Veteran's Resource Center, and the Writing Center can now be accessed in Canvas through the Tutoring and Academic Support tab.

Pisces Online Tutoring:

The Communication Center and Writing Center use Pisces for online real-time tutorials. Pisces can be accessed inside Canvas through the Tutoring and Academic Support tab. Select Pisces Online Tutoring. Then select Communication Studies or Writing.

Writing & Communication Centers



In addition, the Writing Center has online tutoring in writing in English classes and across the curriculum. For online tutoring, get access through [our website here](#) or directly through the [online tutoring webpage here](#).

The Communication Center also uses the commcenter@vvc.edu email address as a clearing house for student work through ConferZoom.



During the coronavirus pandemic, the physical VVC Library is closed until further notice, but the library will support students and faculty through [the following virtual services.](#)

Reference Services

Our [online librarian](#) is available to speak with you through web-based chat, email, interactive screen-sharing or phone using Zoom.

HOURS: Monday through Thursday from 8:30 a.m. to 9:00 p.m., Friday from 8:30 a.m. to 5:00 p.m. and Saturday from 10:00 a.m. to 3:00 p.m.

Research

Online databases with full-text articles and electronic books are available 24/7 through the library's website via [OneSearch](#) or the [online databases](#) page. Use your "MyVVC" credentials to log in to the databases.

Reserve Textbooks

Many publishers have provided free access to digital textbooks during the pandemic. See the [Library's web page](#) for links and instructions. If the ebook is not available and a print copy is in the library, use the reference chat service to request a scanned copy.

Library's Website

On the library website are a variety of tools and resources to support student learning and success, including: getting started with research; support for remote access; evaluating websites and using Google Scholar; citing sources and avoiding plagiarism; recommended websites; and course-specific subject guides.

Due Dates & Fines

All due dates for library materials have been extended. No late fees will be applied.

On-campus Services

The library is closed to protect the health and preserve the lives of students, employees and all of our families during this unprecedented pandemic. Please contact a librarian using the online chat if you need additional materials for research assignments.

Many publishers are providing free, open access to millions of books and articles to support virtual learning. If relevant materials are not currently available in digital formats, we will make every reasonable effort to acquire/purchase new materials in an electronic format to meet your research needs.

If a librarian has exhausted all digital resources on your research topic, we may seek approval for you to come to the campus library. On-campus library visits are limited to documented course research needs. You will be required to make an appointment with a librarian using the online chat service or via email. VVC's Campus Police will be notified of your appointment time in order for you to gain access to the campus.