

PayPath Overview

Convenient, Secure Card Payments

You, your parents, and your corporate sponsors can conveniently make payments with credit or debit cards in a secure, compliant processing environment.

- Includes a non-refundable service fee to offset merchant processing charges.
- Fees appear as a separate transaction on your statement.

PayPath FAQs

Q: Why is the service fee 2.85%? How was that percentage established?

The service fee of 2.85% and/or \$3 minimum is the amount established by the credit card processor, TouchNet PayPath Service. This fee covers the credit card transaction fees charged by the credit card companies.

Q: Do other colleges and universities charge a service fee for credit card transactions?

Yes, an increasing number of schools are collecting service or convenience fees for credit/debit card transactions. These fees offset the merchant fees imposed by the credit card companies. This allows us to offer the service of credit card payments.

Q: How can I pay my student account and avoid the service fee?

You may make payment via electronic check (ACH) or paper check and not incur the service fee. Mail paper checks to: Victor Valley Community College, Attn. Bursar's Office, 18422 Bear Valley Rd., Victorville, CA 92395

Q: If a credit card payment is made in error, will the service fee be refunded?

The service fee is non-refundable, even if the payment to which it relates is canceled, refunded, credited, or charged back.

Q: Will the service fee that I am charged show on my VVC student account?

No. The service fee is charged by a third-party company, TouchNet, and it will not show on your VVC student account and student account statement.

Q: How will this appear on my credit card statement?

You will see two separate transactions on your credit card statement: one for the student account payment, and one for the service fee.