

VICTOR VALLEY COLLEGE
Academic Senate Resolution

Hiring a Permanent Vice President of Student Services

Whereas, The Division of Student Services has been operating without a permanent Vice President for more than three years, and without a Dean of Student Services for the past 17 months;

Whereas, The Student Services Departments require a representative voice at the Cabinet level;

Whereas, The complex and interrelated issues and problems encountered in Admissions, Counseling, Financial Aid, EOPS, DSPS, CALWORKS, and Student Discipline require the leadership of a senior level administrator with specific and detailed understanding and experience in these areas;

Whereas, Due to a lack of senior level leadership and collaboration, Student Services departments are now compartmentalized and decisions are made in isolation;

Whereas, Students suffer dramatically from the fragmentation and lack of consistent direction in technology planning (WebAdvisor, Datatel, Staff Email, etc.), Title 5 compliance, Student Registration, Federal Financial Aid compliance, etc;

Whereas, Student services faculty and staff have had to take significant time away from serving students to develop procedures, forms, timelines and plans normally orchestrated by administration, and without the larger purview and coordination of a higher manager (such as state-mandated requirements for Early Alert letters to students, and the entire structure of probation/dismissal procedures and correspondence);

Whereas, Decisions and priorities for urgent Datatel/WebAdvisor upgrades (e.g., authorizing counselors to have the same ability to remove student holds that clerks do; fixing bugs such as WebAdvisor not recognizing course repeats) have been made without the input of a seasoned student services administrator;

Whereas, Urgent issues and deadlines have gone unaddressed (e.g., substantial grant proposal not submitted on time, state mandated matriculation data not reported accurately, delayed hiring of a Financial Aid Director, etc.);

Whereas, Colleges of a comparable size rarely operate without a VP and Dean of Student Services, which could have an adverse affect on accreditation;

Resolved, That the VVC Administration immediately recruit and hire a permanent Vice President of Student Services.